Identify, record, and resolve incidents

- **Streamline organization-wide** incident management

- Ensure an **integrated and comprehensive incident outlook** across departments

Introducing **rt360** Incident Management

Why choose
rt360 Incident Management?

Proactive, integrated, and holistic view of incident lifecycle

Reduced business losses through transparency in incident handling

Improved cycle time, productivity, and internal efficiencies

Advanced analytical insights for prevention and reduced recurrence

Key features

Capture
Ability to capture multiple types of incidents through easy-to-use interfaces

Loss and recovery
Capture multiple incident-related losses and record recovery modes at incident level

Accounting
Interface actual loss incurred, amount recovered and map to the GL for accounting

Near-miss incidents
Capture near-miss events to ensure adequacy of controls and avoid recurrence

Whistleblower incidents
Configure whistleblower, ombudsman incidents to organizational policies; capture and handle in confidence

Assignment and resolution
Build and manage flexible workflows for reassignments, tag and perform mass actions, and suppress false alerts

Notification & reminders
Send timely notifications and custom alerts to multiple stakeholders over email or SMS

Functional linkages
Create linkages between an incident, RCSA, and associate with risk, audit, compliance, HR or other functions

To request a demo, write to us at **bctdigital@bahwancybertek.com**